



**OCBC AQUATIC CENTRE**

at singapore sports hub

## **INFORMATION ON SWIM PASSES**

This document provides you with information on the different types of swim passes and highlights items based on the pool policies which needs to be followed while using the OCBC Aquatic Centre.

## 1. Swim Passes

The OCBC Aquatic Centre offers the following Swim Passes ('Card'):

- 1 30 Days Swim Pass;
- 2 90 Days Swim Pass; and
- 3 8-Visit Swim Pass (valid for 60 days from date of purchase only).

SWIM PASS PRICING						
CATEGORY	30 DAYS		90 DAYS		8 VISITS + 2 FREE	
	Local Resident Rate*	Standard Rate	Local Resident Rate*	Standard Rate	Local Resident Rate*	Standard Rate
<b>Adult</b>	<b>\$40.30</b>	<b>\$52.60</b>	<b>\$80.60</b>	<b>\$105.20</b>	<b>\$17.60</b>	<b>\$22.90</b>
<b>Child</b> (under 19 years old)	<b>\$20.20</b>	<b>\$26.00</b>	<b>\$40.40</b>	<b>\$52.00</b>	<b>\$8.80</b>	<b>\$11.40</b>
<b>Student</b> (with a valid student pass)						
<b>Senior Citizen</b> (55 years old and above)						
<b>Persons with Disabilities</b>						

\* Applicable for Singapore Citizens & Permanent Residents (Valid photo ID required)

### Card - Terms & Conditions:

1. The Card (except for 8-Visits Swim Pass, which is automatically activated on the date of purchase) must be: -
  - (a) activated at the customer care counter; and
  - (b) the date of Use must be activated within the calendar month. (e.g: Purchase on 1<sup>st</sup>, **must be** activated by month end).
2. Photo ID must be presented for verification on purchase and on each visit to the Venue.
3. The Card is not transferable or exchangeable for cash or another voucher and a fee of S\$20.00 shall be charged to replace the 30 Days and 90 Days Card\*\*
4. The Card admits one (1) person only.

5. Use of the Card constitutes the acceptance by the Cardholder of SportsHub's terms and conditions, policies and Conditions of Entry, which may be changed without notice.
6. In the case of extended closure of the Venue (e.g: SEA Games 2015), the duration of Cards will be extended at SportsHub's discretion.
7. Management reserves the right to cancel the Cardholder's Card for breach of any terms and conditions.

*\*\*For the '8-Visit Swim Pass', the Card is transferable to a friend or family member and only within the same or lower pricing category but is not exchangeable for cash or another voucher and shall not be replaced if lost.*

The OCBC Aquatic Centre has Conditions of Entry to promote a safe and pleasurable swimming experience for all participants. This is displayed at the Venue and at [www.sportshub.com.sg](http://www.sportshub.com.sg).

### **General Information**

- Swim Passes can be purchased from the Customer Care Counter, located at Level 1, OCBC Aquatic Centre.
- Last admittance into the facility is 15 minutes before pool closure.
- All patrons are required to clear the pool 5 minutes before closing hours.
- OCBC Aquatic Centre may be closed for Events. Kindly visit [www.sportshub.com.sg](http://www.sportshub.com.sg) for operating hours.

## 2. Pool Safety & Adult-Child Supervisory Ratio

- (a) All patrons must adhere to the adult-child ratio stated below
- (b) Each ratio indicates the maximum number of children that one responsible adult (aged 18 or older) is able to supervise.

Parent/ guardian must be in proper swim attire in the water, actively participating within arm's reach at all times where applicable:

SUPERVISORY RATIOS			
Age	Requirement	Admission Requirements	Ration (Adult: Child)
5 and under	Adult must be in the water	Always accompanied within arm's reach at all times	1:2
6-12	Adult must be in the water	Always accompanied	1:4
13-15	Adult must be in the water if child is not proficient*	Always accompanied	1:8 if child is not proficient
13- 15	If child is proficient*, adult does not need to be in the water	Does not need to be accompanied	NA

*\*Proficient: able to swim 50 metres continuously using a recognised stroke*

*'High risk' participants must be in a ratio of 1:1 and includes persons:*

- (a) *Having a condition or illness that may put them at risk in an aquatic environment (e.g. frequent seizures, fainting conditions, etc.)*
- (b) *Unable to control behaviour or impulses and require direct supervision*
- (c) *Unable to swim i.e. non-swimmers*



### **3. Lap Swimming Etiquette**

*(The customary traffic pattern of staying to the right. This means swimming in a counter-clockwise circle in the lane.)*

#### **Enhancing the aquatic experience of all patrons**


Lap swimming can be enjoyed by many patrons at the same time. We recommend ten swimmers in each 50 metre lane for an optimal workout and swimming experience. To maintain order, we must agree to observe lap swimming etiquette. Do not inhibit the progress of others sharing the same lane as you.

#### **Entering the pool:**

- Take note of lanes marked- “slow” “slow/medium”, “medium/fast” and “fast”.
- Select a lane most suitable to your swimming speed.
- Approach a lifeguard for assistance should you need help selecting an appropriate lane or the lifeguard could ask you to move if your speed is not similar to those in your lane.
- Always enter the water feet first and be clear of other swimmers who are already occupying the lane. If there is a swimmer approaching the wall as you are preparing to enter, wait until they have started their next lap before entering.

#### **Passing:**

- If you need to pass in your lane, move up to the swimmer and tap his/her foot. It is inappropriate to grab, pull, or tickle the person. A tap is a clear indication of your presence and intent to pass.
- If your foot has been tapped, there is no need to stop. Slow down and allow the swimmer to overtake.
- If the indication to pass occurred right before the wall, pause at the wall in the right-hand corner to allow the swimmer to advance through his/her turn.
- If you are passing a swimmer, overtake on the left after you have indicated your intent by tapping his/her foot.
- A pass must be initiated in time to overtake the slower swimmer before the wall. In situations where two swimmers are approaching the turn, the swimmer whose head is closest to the wall has the right



of way and the swimmer whose head is behind must stop the turn in the interest of safety.

- Slow swimmers starting a set or swim should wait until faster swimmers have passed and push off to begin theirs.

### **Common Courtesies:**

- If the pool is busy, those swimming in lanes by themselves or with one other person may want to continue circle swimming.
- Always start, turn, and finish at the wall. This will enhance your fitness and maintains clear communication within the lane.
- When switching lanes, exit the lane at the shallow end, walk to the desired lane, and enter feet first. Never slip under a lane rope to switch lanes; this is dangerous and disruptive to the traffic pattern in the lane being entered.
- Smile and enjoy your workout. When we work together, lap swimming can be a wonderful experience for all levels of needs and fitness.

### **Circle Swimming:**

- Unless the lane has only two people in it that would rather split the lane, circle swim.
- The customary traffic pattern of staying to the right. This means swimming in a counter- clockwise circle in the lane.
- It is the responsibility of the swimmer entering the lane to be sure all other swimmers in that lane are aware of his/her presence and the desired or necessary traffic pattern before any swimming is started by that patron. This may take a few minutes, so be patient.
- Always swim complete laps of the pool. Avoid stopping in the middle of the pool for any reason, as this can interfere with others progress and cause collisions.
- Stop only at the wall, and once stopped, stay in the corner of the lane, preferably the left-hand corner (from the perspective of the approach to the wall). Other lap swimmers need space to turn. Always leave the middle of the wall clear for turning purposes.
- Be aware of your space in the lane and the orientation of others.
- If you are approaching the wall and another lap swimmer is swimming at a faster rate than you are, pause at the wall to allow the faster swimmer to pass.
- If more than one swimmer is getting congested behind a slower swimmer, the lead should stop at the wall and let all the others advance before pushing off the wall to continue his/her swim.