



## **BTS WORLD TOUR 'LOVE YOURSELF' SINGAPORE**

### **STANDING AREA INFORMATION**

#### **What is the minimum age to enter the concert venue?**

Standing Pen Area: Patrons below 12 years old (as of show date, 19 January 2019) will not be allowed to enter the standing pen. Venue Crowd Safety Officers will carry out security checks on patrons if required.

Seated Area: Patrons above 3 years old (as of show date, 19 January 2019) will require tickets to enter the concert venue.

#### **How does the standing pen queue number system work?**

The queue number system is implemented to discourage overnight queuing due to safety concerns of the patrons.

Standing Pen Queue Numbers will be generated by the ticketing system and printed on the tickets. Entry into the venue for the standing area is sequential and will be based on assigned Queue Numbers printed on your ticket.

Queue numbers will be assigned upon reservation and will be released back to the ticketing system if the transaction is not completed successfully.

However, tickets purchased in a single transaction will be allocated queue numbers in running order.

Upon receiving the email confirmation regarding your purchase, please ignore the Row number. Your Queue Numbers will be shown on your Print-At-Home ticket or physical ticket.

#### **How do we queue on the show day?**

On the day of concert, there will be a holding area (to be announced) for the Standing Area ticket holders based on the Standing Pen Queue Numbers.

Standing Area ticket holders should queue up at the holding area according to the sequence of their queue numbers as printed on the tickets.

Admission to the venue starts at 4pm on show day for Standing Area ticket holders only; 3 hours before show time (subject to change). Standing Area ticket holders in the holding area will be admitted according to the queuing number. Latecomers who arrived after the queue cut off stipulated timing, can only enter the venue after all other ticket holders have been admitted.

Venue Crowd Safety Officers and ushers will be around to maintain order and provide assistance.

For more information relating to the event, please note that an event guide will also be disseminated to all account holders via email at least 3 days prior to the event.

***All information is correct at time of publishing but may be subject to change without prior notice.***

***For more info, please proceed to [Live Nation SG](#) or [ONE Production](#) Official Facebook Page.***