



# Sports Hub Junior Playcation

## Frequently Asked Questions

**1. What is Sports Hub Junior Playcation?**

Sports Hub Junior Playcation is a Kids Day Camp for the participants to learn creative play, develop their social skills and engage in sports.

**2. When will the Sports Hub Junior Playcation be held?**

The Sports Hub Junior Playcation will be held on 16 March 2019 (Saturday), from 10am to 6.30pm.

**3. Where is the venue for Sports Hub Junior Playcation?**

The Sports Hub Junior Playcation will be held around Singapore Sports Hub. The reporting venue will be at Gate 4 of the National Stadium.

**4. What are the activities available at Junior Playcation?**

The activities will include kin-ball, tag rugby, archery shoot-out and kids' fun with dance. For more information on the activities, you may refer to the [programme schedule](#).

**5. Are there any age restrictions to register for the Sports Hub Junior Playcation?**

Yes, participants must be between 6 and 12 years old (as of 31 December 2019).

**6. What is the maximum capacity for the Sports Hub Junior Playcation?**

The maximum capacity is 120 participants.

**7. What is the registration fee for the Sports Hub Junior Playcation?**

The registration fee is S\$50 (inclusive of GST) per participant.

**8. What are the available modes of payment?**

We accept VISA and MasterCard payments only.

**9. How do I register for the Sports Hub Junior Playcation?**

You can register for the Sports Hub Junior Playcation [here](#). Please be informed that we do not accept walk-in registrations.

**10. How do I know if my registration is successful?**

Upon successful registration, the booking confirmation will be sent to you via email. We will also be sending a confirmation email with more information at least 3 days before the commencement of the camp.

**11. What should I do if I do not receive the booking confirmation?**

The email might have been blocked by your email server and/ or is treated as a spam email. If you are unable to locate the email in your 'Spam' folder, please contact us via [experiencesports@sportshub.com.sg](mailto:experiencesports@sportshub.com.sg) and provide your name and email address used for the booking.

**12. What will participants receive upon successful registration?**

Each participant will receive a camp kit that includes a limited edition T-shirt, activity guide and a personalised Certificate of Completion. The camp kit can be redeemed at Gate 4 of the National Stadium, between 10am to 6.30pm, on 16 March 2019.



**13. Can I request for my children to be in the same group?**

All participants will be grouped according to their age.

**14. What is the ratio of trainers to participants?**

The ratio of the trainers to participants is 1:20.

**15. When is the closing date for registration?**

Registration closes on 13 March 2019 or when the capacity is full, whichever earlier.

**16. Can I get a refund if my child is unable to participate?**

There will be no refunds once the registration has been processed.

**17. Is the registration transferable?**

No, registrations are non-transferable.

**18. What should I pack for my child?**

Participants are required to dress in comfortable sports attire that include shorts, t-shirts and sports shoes. We also encourage all participants to bring the following items:

- Compulsory User Agreement Form (Click [here](#) to download the form)
- Water bottle
- Poncho or raincoat
- Cap
- Personal medication (if any)
- Sunscreen (optional)

**19. Will there be meals catered for the participants?**

Yes, we will be providing lunch and light snacks for the participants. If your child has any dietary requirements, please indicate the details under the "Notes" section at the point of registration.

**20. Are the meals halal-certified?**

The meals are prepared in a Halal kitchen and contain no pork and no lard.

**21. What happens during inclement weather?**

The Sports Hub Junior Playcation is a rain or shine event. In the event of inclement weather, outdoor activities will be replaced with other programmes.

**22. Do you offer early drop-off or late pick-up?**

No, please note that registration will commence at 10:00AM and you will need to pick your child up by 6:30PM.

**23. Who can I contact for more information?**

You may contact our Customer Care Team at +65 6653 8900. Alternatively, you may drop us an email at [experiencesports@sportshub.com.sg](mailto:experiencesports@sportshub.com.sg).