



# Sports Hub Multi-Sports Class

## Frequently Asked Questions

**1. What is the Sports Hub Multi-Sports Class all about?**

The Sports Hub Multi-Sports Class aims to inject life, vigour, and realize your child's intra and interpersonal skills through the multi-sports programme. The little ones will get to develop their motor skills and learn a wide series of fundamental movement skills through multi-sport exposure with innovative and fun games!

**2. When is the Sports Hub Multi-Sports Classes conducted?**

The Sports Hub Multi-Sports Class will be conducted every Sunday morning, with effect from 28 July 2019.

**3. Where will the Sports Hub Multi-Sports Classes be held?**

The Sports Hub Multi-Sports Class is conducted at Gate 6 of the 100PLUS Promenade, National Stadium. Please note that venue may be subjected to changed.

**4. What are the timings for the Sports Hub Multi-Sports Classes?**

There are 2 sessions for the Sports Hub Multi-Sports Class.

Session 1 (2 - 3 Years Old): 11am – 12pm

Session 2 (4 - 6 Years Old): 12pm – 1pm

**5. What can my child expect at a Sports Hub Multi-Sports Class?**

Your child will learn a series of fundamental movement skills through developmentally appropriate fun games and activities, guided by professional coaches. The programme consists of six sports in total. Each sport will last for 4 weeks; 3 weeks of skills acquisition and 1 week of skills revision and games.

**6. Do I need to pay for the Sports Hub Multi-Sports Classes?**

Yes. Please find the prices listed below:

- 12 Sessions Package: S\$360 (\$30/Session)

\*To be completed within 5 months of first class

- 24 Sessions Package: S\$672 (\$28/session)

\*To be completed within 10 months of first class

- Single Session: S\$38 per class

\*Pay as you play option. Subjected to spot availability in class, priority goes to package sign ups.

**One-off Registration Fee: S\$50**

**\*Applies to all packages (including Single Session rates)**

**\*\*Registration fee (\$50) is waived for purchases of the 24 Sessions Package**

**7. How do I register for the Sports Hub Multi-Sports Class?**

Please register for the class [here](#).

**8. How do I know if my registration is successful?**

Upon confirmation of registration, you will receive an acknowledgement email with payment details.

**9. Can I postpone my child's session if we are unavailable on the day of the class?**

A make-up class is available only if prior notice has been given to the team. Please inform the team at [enquiry@vivokinetics.com](mailto:enquiry@vivokinetics.com) should you wish to postpone your child's class to a later date, subject to spot availability.

Make-up classes are not to be carried over beyond the package expiry date and no credit and refund is available for classes missed.

**10. What should I do if I do not receive the acknowledgement email?**

The email might have been blocked by your email server and/or is treated as a spam email. If you are unable to locate the email in your 'Spam' folder, please contact Vivo Kinetics by dropping them an email at [enquiry@vivokinetics.com](mailto:enquiry@vivokinetics.com).

**11. Is there a closing date for the registration?**

There is no closing date for registration, however you are advised to register your child at least a week before the class.

**12. Is the registration transferable?**

Registrations are non-refundable and non-transferable.

**13. Will I be able to change the Class location after I have signed up for the Sports Hub Multi-Sports Class?**

Changing of class location will not be allowed.

**14. Is there any age requirement for the activities?**

Yes. The Sports Hub Multi-Sports Class is for kids aged 2 to 6 years old.

**15. What happens in the event of inclement weather or unforeseen circumstances?**

The Sports Hub Multi-Sports Class is a rain or shine programme. In the event of inclement weather, the Sports Hub Multi-Sports Class will carry on. If necessary, the organisers may suspend operations in the event of unforeseen circumstances. You will be notified via a text message or e-mail should there be updates on venue(s) change and/or class cancellation.

**16. What does my child have to bring?**

Please pack along the following items:

- Water bottle
- Sports Attire
- Towel (optional)

**17. Can I accompany my child in the class?**

It is strongly encouraged that you do not accompany your child in the class, to enable your child to practice independent learning. Rest assured your child will be in the best of hands!

*\*However, please note that an accompanying parent/care-giver is required for the 2-3 year old class.*



**18. What happens if my child is not feeling well during the class?**

The VivoKinetics coaches are first-aid and CPR+AED certified, the coaches will inform the parents/guardians immediately should the child require medical attention.

**19. How do I get to the Sports Hub Multi-Sports Class?**

Please visit [here](#) for more Information.

- By Train: Stadium MRT (Exit A), head to 100PLUS Promenade at level 3
- By Taxi: Drop off at I30 Taxi Stand, Kallang Wave Mall, take the lift to level 3
- By Car: Enter Carpark C via OCBC Arena and park at C7 (Take the lift to level 3)
- By Bus: Service 11, alight outside Singapore Indoor Stadium

**20. Who can I contact for more information?**

You may contact the Vivo Kinetics team at +65 9060 6227. Alternatively, you may write in to [enquiry@vivokinetics.com](mailto:enquiry@vivokinetics.com)