



1. What is Sports Hub Kids Ultimate Multi-Sports?

Sports Hub Kids Ultimate Multi-Sports is a 2-hour weekly session where children can try a variety of different sports with a team of professional coaches in a fun and supportive environment.

2. What are the activities offered under the Sports Hub Kids Ultimate Multi-Sports?

The activities will include Soccer, Basketball, Rugby, Athletics, Tennis, Karate, Dodgeball, Dance, Floorball, Capoeira, Frisbee and Tae Kwon Do.

3. When will the Sports Hub Kids Ultimate Multi-Sports be held?

Please refer to our [schedule](#) for more information.

4. Are there any age restrictions to register for the Sports Hub Kids Ultimate Multi-Sports?

Yes, participants must be between 3 and 7 years old (as of 31 December 2021) when registering for the programme.

5. What is the minimum capacity for the Sports Hub Kids Ultimate Multi-Sports?

The minimum capacity for the programme is 5 participants. If minimum class size is not met, the programme will be cancelled and affected customers will be notified via email at least 2 days prior to the commencement of the session. Refunds will only be processed upon receipt of the required documents and the process will take up to 14 business days, depending on the issuing bank.

6. What is the maximum capacity for the Sports Hub Kids Ultimate Multi-Sports?

The maximum capacity is 40 participants.

7. How do I register for the Sports Hub Kids Ultimate Multi-Sports?

You may register for the [AM Session](#) or [PM Session](#) online.

8. How do I know if my registration is successful?

You will receive an email booking confirmation upon successful registration. An email with detailed information including the meeting point will also be sent at least 2 days before the commencement of the programme.

9. What should I do if I do not receive the booking confirmation?

The email might have been blocked by your email server and/ or is treated as a spam email. If you are unable to locate the email in your 'Spam' folder, please contact us via ocbc.arena@sportshub.com.sg and provide your name and email address used for the booking.

10. What will the participants receive upon successful registration?

Participants who have signed up for either 4 sessions or 8 sessions will receive a T-shirt on their first day. Selection of the T-shirt will be on a first-come first-served basis and it is limited to one redemption per participant only.

11. Can I request for my children to be in the same group?

All participants will be grouped according to their age to ensure that the level of activities is suitable for all.

12. What is the ratio of trainers to participants?

The ratio of the trainers to participants is 1:10. Children will be split into 2 groups of 5 children to 1 coach.



13. What are the rates for the Sports Hub Kids Ultimate Multi-Sports?

Session Type	Date(s)	Rate*
Trial Class	6 March 2021	S\$50
4 Sessions Bundle	6 March to 27 March 2021 13 March to 3 April 2021 3 April to 24 April 2020	\$200
8 Sessions Bundle	6 March to 24 April 2020	\$360 (Enjoy 10% savings!)

*All rates are subjected to GST.

14. What are the available modes of payment?

We accept MasterCard and Visa payments only. Please be informed that cash payment will not be accepted.

15. When is the closing date for registration?

Registration for each session will close 3 days prior or if maximum capacity has been reached. Walk-ins are not accepted for any of the sessions.

16. Can I get a refund if my child is unable to participate?

There will be no refunds upon successful registrations.

17. Is the registration transferable?

No, the registration is non-transferable.

18. What should I pack for my child?

Participants will receive a Sports Hub shirt on the first day if they sign up for a minimum of 4 sessions. They should wear T-shirt, shorts and suitable trainers. We also encourage all participants to bring the following items:

- [User Agreement Form](#) (Compulsory)
- Water bottle
- Personal medication (if any)
- Masks
- Hand Sanitizer

19. Will there be meals catered for the participants?

No, food will not be provided during the activities.

20. What happens during inclement weather?

The Sports Hub Kids Ultimate Multi-Sports is a rain or shine event as all activities will take place indoors.

21. Can I wait for my child at the venue?

Due to the current safe management measures, participants should arrive no earlier than 15 minutes prior to programme commencement for registration. Parents and participants are not allowed to wait or loiter inside OCBC Arena before or after classes are allowed due to venue capacity limit.



22. Do you allow early drop-off or late pick-up?

No, the programme will start at 9am or 2pm punctually, and we encourage participants to arrive 10 to 15 minutes prior for registration. As the programme will end at 11am or 4pm respectively, please ensure that you pick up your child on time.

23. Who can I contact for more information?

You may email us at info@proactivsports.com or ocbc.arena@sportshub.com.sg.