



1. What is Sports Hub Multi-Activity Sports Camp?

Sports Hub Multi-Activity Camp is a 5 days Kids Day Camp for the participants to try a variety of different sports and activities all in the same location over the course of 1 week.

2. What are the activities in the Sports Hub Multi-Activity Camp?

The activities will include basketball, Olympics, Fun Games, Karate, Swimming, Dodgeball, Tennis, Soccer, Baseball and Rugby.

3. When will the Sports Hub Multi-Activity Camp be held?

Please refer to the schedule on our webpage for more information.

4. Are there any age restrictions to register for the Sports Hub Multi-Activity Camp?

Yes, participants must be between 3 and 12 years old (as of 31 December 2020).

5. What is the minimum capacity for the Sports Hub Multi-Activity Camp?

The minimum capacity is 10 participants for the camp to take place. Minimum class size is not met, the programme will be cancelled and affected customers will be notified via email at least 2 days prior to the commencement of the session. Refunds will only be processed upon receipt of the required documents and the process will take up to 14 business days, depending on the issuing bank.

6. What is the maximum capacity for the Sports Hub Multi-Activity Camp?

The maximum capacity is 60 participants.

7. How do I register for the Sports Hub Multi-Activity Camp?

You can register for the Sports Hub Multi-Activity Camp via:

- Online registration at <https://www.sportshub.com.sg/camp>
- Walk-in registration on the day of the camp at 9am.

8. How do I know if my registration is successful?

Upon successful registration, the booking confirmation will be sent to you via email. We will also be sending a confirmation email with more information at least 3 days before the commencement of the camp.

9. What should I do if I do not receive the booking confirmation?

The email might have been blocked by your email server and/ or is treated as a spam email. If you are unable to locate the email in your 'Spam' folder, please contact us via info@proactivsports.com and provide your name and email address used for the booking.

10. What will the participants receive upon successful registration?

Each participant will receive a camp T-shirt on the first day of camp. Selection of the T-shirt will be on a first-come first-served basis and it is limited to one redemption per participant only.

11. Can I request for my children to be in the same group?

All participants will be grouped according to their age to ensure that the level of activities is suitable for all.

12. What is the ratio of trainers to participants?

The ratio of the trainers to participants is 1:10. Children will be split into 2 groups of 5 children to 1 coach.



13. What is the registration fee for the Sports Hub Multi-Activity Camp?

The registration fee is S\$110/day or \$465 for 5 days (inclusive of GST) per participant.

14. What are the available modes of payment?

We accept MasterCard and Visa payments only. Please be informed that cash payment will not be accepted.

15. When is the closing date for registration?

Registration closes at 9am at the date of the camp or when the capacity is full for the day.

16. Can I get a refund if my child is unable to participate?

There will be no refunds once the registration is processed.

17. Is the registration transferable?

No, the registration is non-transferable.

18. What should I pack for my child?

Campers will receive a Sports Hub camp shirt on the first day. They should wear T-shirt, shorts, trainers. We also encourage all participants to bring the following items:

- [User Agreement Form](#) (Compulsory)
- Swimsuit, rash guard, and towel (applicable for swimming)
- Water bottle
- Cap
- Personal medication (if any)
- Sunscreen (Our coaches will have sunscreen for the campers; however, it is recommended to apply prior to the arrival for the camp)

19. Will there be meals catered for the participants?

No, we will not be providing lunch. However, light healthy snacks will be provided for your kid. If your child is fasting or has any dietary requirements and medication requirement, please ensure the details are indicated on the online form at the point of registration.

20. What happens during inclement weather?

The Sports Hub Multi-Activity Camp is a rain or shine event. In the event of inclement weather, outdoor activities will be replaced with other programmes.

21. Do you offer early drop-off or late pick-up?

No, the camp will start at 9am and we encourage participants to arrive 10 – 15 minutes for registration. As the camp will end at 3pm, please ensure that you are on time to pick up your child. If you are delayed, please give us a call at (65) 9807 6827.

22. Who can I contact for more information?

You may contact us through email at info@proactivsports.com / ocbc.arena@sportshub.com.sg.